

Human Services - Eligibility Worker

Human Services - Eligibility Worker Local Certificate

The Eligibility Worker Certificate trains students in interviewing, gathering, and managing information necessary to determine qualifying services of individuals served by public and nonprofit organizations. The certificate emphasizes core courses in communication skills necessary to explain eligibility requirements and program details, exhibit care and concern, and show respect for an applicant's need for privacy and confidentiality.

Course #	Title	Units
Required Core Courses		
CIS 007	Computer Concepts	3
CD 017B	Child Abuse Recognition & Prevention	1
CD 023	Domestic Violence Recognition & Prevent.	1
COM 005	Interpersonal Communication	3
SOC 005	Cultural Sociology	3
SOC 006	Drugs and Society	3
SW 021	Eligibility and Case Management	3
	Total	16